

Workers' Compensation Forms Updated

The Delaware Workers' Compensation Health Care Payment System is making some changes effective June 13, 2011. A seventh health care practice guideline, "Lower Extremities," will be added to the regulations. Four forms have also been updated including the Health Care Provider Application for Certification, Request for Utilization Review, Physician's Report of Worker's Compensation Injury, and Employer's Modified Duty Availability Report. **The revised forms are now available on the Department of Labor website.**

Please also see the attached Physician's form for instructions and definitions.

Medicaid Is Going Green

Effective September 1, 2011, **Delaware Medical Assistance Program** (DMAP) will no longer generate paper checks for Medicaid claims payment, or mail paper remittance advices (RAs). Payments will be deposited electronically into physician's bank accounts. Remittance advices will be posted to the DMAP website and will look exactly like the RAs currently received through the mail. They may be viewed at <http://www.dmap.state.de.us/home/index.html>.

DMAP is also encouraging physicians to submit as many claims electronically as possible, rather than on paper. Most claims sent on a single claim form with no attachments can be submitted electronically. Please contact the Providers Services Team at 1-800-999-3371, option 0, option 2, with any questions about Electronic Fund Transfers and electronic RAs and to learn about submitting your claims electronically.

Chaperone Rule Takes Effect July 1

Delaware's law requiring a chaperone to be present when a minor is being treated in an outpatient setting takes effect July 1, 2011. (<http://delcode.delaware.gov/title24/c017/sc05/index.shtml#1769B>) The law applies to all physicians and physician assistants. A chaperone must be present when the minor is under the age of 16 and he or she is disrobed or partially disrobed or undergoing any physical examination involving the breasts, genitalia, or rectum.

A chaperone may include the parent, guardian, or other caretaker of the patient or an adult staff member of the physician's practice. The adult staff member must be 18 years of age or older and acting under the direction of the health care professional doing the exam or the health care professional's employer. The adult staff member should be of the same gender as the patient when practicable.

The minor patient may decline the presence of a third person only with the consent of a parent, guardian, or other caretaker. The patient may request a private consultation with the physician or physician assistant without the presence of a third party after the physical examination.

The physician or physician assistant must note in the child's medical record the name of each person present when the treatment was provided.

Physician offices must provide written notice to patients and their parents, guardians, or caretakers of this requirement. The notice must be conspicuously posted in the office. **Find a sample notice posting you can print and display in your office on the MSD website, www.MedicalSocietyofDelaware.org.** This sample contains the minimum required language, so please feel free to add information to personalize the message.

Deadline for State Approved Prescription Pad Vendors Moved to March 1

The State of Delaware has postponed the date to implement new State-approved prescription pads to March 1, 2012 (from July 1, 2011). The new regulations will require physicians to purchase prescription pads from vendors registered with the Division of Professional Regulation and also set forth requirements for designing, ordering, printing, delivering, and using the prescription pads. A list of registered vendors will be available from the Division by October 1, 2011. The new requirements do not apply to prescriptions generated in a licensed medical facility for patients being treated in that facility. For more information, call 302-744-4500 or email customerservice.dpr@state.de.us.

Blue Cross Blue Shield of Delaware is Now Accessible Through NaviNet

Through NaviNet, BCBS of DE will provide the following transactions:

- Local Eligibility and Benefits Inquiry
- Local Claims Status Inquiry
- Check Your Voucher(s)
- Local Authorization Status Inquiry
- BCBSD Resource Center — links to BCBSD news and helpful resources, such as medical policy information

Out of Area transactions will be available on July 1 and Also effective July 1, the current login portion of the BCBS of DE portal will be closed.

Please see the attached document for details.

SOURCE: MSD, Department of labor, BCBS of DE