

Workers Compensation 2012 Continuing Education Course Available

All Delaware Workers' Compensation Health Care Payment System certified health care providers must complete a state-approved on-line course every two years in order to remain certified. The 2012 version of the course is now available at <http://dowc.ingenix.com/DWC.asp>. The course has been updated and navigation has been streamlined. New and recertifying health care providers need to complete the course prior to their two-year anniversary in the Workers Compensation program. Please direct all questions regarding the state-mandated training to the OWC at 302-761-8200 or hcpaymentquestions@state.de.us.

MAC Users: The on-line course program does not capture exam answers when using the Safari browser on a Mac computer. The program works correctly with the Firefox browser.

Report Employer Non-Compliance to Office of Workers' Compensation

The Office of Workers' Compensation regularly receives reports that employers do not send the **mandatory** employer form ("Employer's Modified Duty Availability Report"). Within 14 days of receiving the initial "Physician's Report of Workers' Compensation Injury," **the employer shall provide** to the health care provider/physician who issued the report, a report of the modified-duty jobs available to the employee. Physicians may report non-compliance to the Office of Workers' Compensation by submitting a letter that includes the following: employer's name, address, and phone number; employee's name, address, and phone number; date of work accident; reporting party's name, address, and phone number; and a dated copy of the "Physician's Report of Workers' Compensation Injury."

BCBSD Psychiatry Consultation Policy Update

Effective March 2012, Blue Cross Blue Shield of Delaware (BCBSD) has implemented a new policy – 3.01 CA10 Primary Care Provider/Psychiatry Consultation of Care. This policy will permit reimbursement to psychiatrists and primary care providers (PCPs) for consultation and

coordination of care services related to treatment by PCPs of psychiatric conditions. Coverage is allowed for a Medical Team Conference using code 99367 when the member has a psychiatric diagnosis and the medical team includes a psychiatrist and PCP. If you have questions, please contact the BCBSD Provider Service Department at 302-421-3300 or 800-346-6262.

Novitas Solutions Changing Training Time

Effective April 12, Novitas Solutions will change its training hours to 2-4 p.m. on Thursdays. No live operators will be available to take telephone calls during this period. The self service technology, Interactive Voice Response Unit (IVR), Direct Data Entry (DDE), and Professional Provider Telecommunication Network (PPTN) will still be available during the training time.

UPCOMING EVENTS

April 18 – DMGMA’s UnitedHealthcare ICD 10 Training, 11:30 a.m., Christiana Hilton, Newark. Register at: www.dmgma.com.

April 20 – Delaware Sleep Society’s *Best Bets for Sleep Conference*, 7:30 a.m. to 5:45 p.m., Rollins Conference Center, Dover Downs Hotel. Register at www.delawaresleepsociety.org.

April 27 – Delaware Pain Initiative’s *Wrestling with the Multiple Dimensions of Pain – Update 2012*, 8 a.m. to 4 p.m., Christiana Hilton, Newark. Call 610-499-4215 or email dferry1111@msn.com to register.

SOURCE: MSD

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