



"A solution for the Medical Industry"

Electronic Medical Records | Medical Billing | Practice Management | Physician Recruitment | Credentialing

July 12, 2013

NaviNet Drug Authorizations

NaviNet Drug Authorizations allow your practice to electronically submit for Prior Authorizations (PA) for most commercial plans, Medicare, Medicaid, and for any drug. Navinet is free, HIPAA-compliant and easy to use. Practices can take advantage of faster approval response, easy dashboard tracking of PA requests and Live Chat for instant help with submitting a PA.

For additional information, visit www.navinet.net/DA. If you're a NaviNet user, log in to www.navinet.net and click on Drug Authorizations under the services tab. For questions or help, please call 617-715-6016.

Source: MSD

Proper Disposal of Prescription Drug Pads

The Office of Controlled Substances recommends that practices shred old or invalid paper prescription pads and document date and time of shredding to be kept on file. If a practice uses an outside recycle/shredding company, please damage the pads by wetting or tearing the entire pad prior to placing in recycle/shredding bin to be sent out. If a physician has concerns that their prescriber license has been used to obtain a controlled substance without authorization, the Delaware Prescription Monitoring Program (PMP) can provide a "Prescribing Profile" report with a listing of prescription activity. Please contact Samantha Nettesheim, RPh at 302-744-4518.

Source: MSD

Forgiveness or Waiver of Insurance Copayments

Under the terms of many health insurance policies or programs, patients are made more conscious of the cost of their medical care through copayments. By imposing copayments for office visits and other medical services, insurers hope to discourage unnecessary health care. In some cases, financial hardship may deter patients from seeking necessary care if they would be responsible for a copayment for the care. Physicians commonly forgive or waive copayments to facilitate patient access to needed medical care. When a copayment is a barrier to needed care because of financial hardship, physicians should forgive or waive the copayment.

A number of clinics have advertised their willingness to provide detailed medical evaluations and accept the insurer's payment but waive the copayment for all patients. Cases have been reported in which some of these clinics have conducted excessive and unnecessary medical testing while certifying to insurers that the testing is medically necessary. Such fraudulent activity exacerbates the high cost of health care, violates Opinion 2.19, "Unnecessary Services," and is unethical.

Physicians should be aware that forgiveness or waiver of copayments may violate the policies of some insurers, both public and private; other insurers may permit forgiveness or waiver if they are aware of the reasons for the forgiveness or waiver. Routine forgiveness or waiver of copayments may constitute fraud under state and federal law. Physicians should ensure that their policies on copayments are consistent with applicable law and with the requirements of their agreements with insurers.

Source: AMA

About United Medical, LLC

Founded in November 2005 by Kemal Erkan, United Medical is a turnkey solution for the medical industry. Our mission is to raise the standards expected by today's physicians and practice groups; striving to increase the profitability for their practice while supplying state of the art technology for flawless patient care.

131 Continental Drive | Suite 215 | Newark, DE | 19713 | P: 302.266.9166 FOR MORE <u>LATEST NEWS</u>, VISIT OUR WEBSITE @ <u>WWW.UMUSA.NET</u>

FOLLOW US ON:



