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October 23, 2013

Ordering/Referring/Prescribing (ORP) Provider Enrollment:

In accordance with recent Centers for Medicare and Medicaid Services (CMS) regulations, health care providers whose sole interaction with clients is limited to ordering, referring, and prescribing (ORPs) items, and services are required to enroll with either the Delaware Medical Assistance Program (DMAP) or one of Delaware's Managed Care Organizations (MCOs).

To avoid interruptions or delays in medical services or prescriptions for their patients, all ORP providers must enroll by 11/30/2013. This limited enrollment requirement does not apply to DMAP or MCO enrolled providers who do bill for services.

Ordering and referring providers are physicians or other professionals that only order or refer items or services for Medicaid beneficiaries. These providers do not submit claims for reimbursement for any services provided but are required to enroll solely for the purposes of ordering and referring services for Medicaid beneficiaries. Enrollment is required so that payments can be made for claims related to client services. Effective December 2, 2013 Delaware Medical Assistance Program (DMAP) will reject all claims for services, including orders, referrals, and prescriptions by non-active providers.

The enrollment application is available at <https://www.dmap.state.de.us/secure/logon.do>

Fax completed application to Provider Relations at 302-454-7603.

For questions call 800-999-3371, option 0, option 4.

Source: MSD

Drug Take Back Event

The National Prescription Drug Take-Back Day event is on Saturday, Oct. 26, 2013 from 10:00 a.m. to 2:00 p.m. with collection sites located throughout Delaware. This event gives the public an opportunity to safely dispose of expired, unused and unwanted medications. Anyone can simply bring medications for disposal to any of the statewide collection sites. Prescription and over-the-counter pills, liquids, creams and pet medications will be accepted.

The service is free and anonymous. For more information and collection sites, visit http://www.deadiversion.usdoj.gov/drug_disposal/takeback/index.html.

Source: MSD

Highmark Delaware Updates

Find Details on High-Deductible Health Plans and HRAs - NaviNet is a secure, online provider portal used to verify a member's eligibility and benefits, including health plan and Health Reimbursement Account (HRA) details. You will be able to determine if there is employer HRA funding and whether the member or the employer pays toward the deductible first. NaviNet can help you to avoid issuing refunds. For details, see Highmark Special Bulletin PR 13-51 at <https://www.highmarkbcbsde.com>.

Copayments, Coinsurance and Deductible Collection Policy – You are permitted to collect all patient liability either: 1) at the time of service or 2) following claims adjudication. As a reminder, Highmark Delaware requires primary care physicians and specialists to collect all applicable out-of-pocket costs, including copayments, coinsurance and deductibles as required by the member's plan, except where such collection is prohibited or restricted by applicable laws. For details, see Highmark Special Bulletin PR 13-51 at <https://www.highmarkbcbsde.com>.

Source: MSD

Novitas Updates

Service Interruptions - As a result of recent system changes at Novitas, customers may experience some temporary operational difficulties. Visit

<http://www.medicalsocietyofdelaware.org/Portals/1/In%20the%20News/novitas.pdf>.

Educational Sessions - Novitas wants you to know that while their website is under construction, they continue to provide educational sessions to keep practices informed of the many upcoming Medicare changes. To view their upcoming sessions, please visit

<http://tinyurl.com/novitaseducation>.

Source: MSD

About United Medical, LLC

Founded in November 2005 by Kemal Erkan, United Medical is a turnkey solution for the medical industry. Our mission is to raise the standards expected by today's physicians and practice groups; striving to increase the profitability for their practice while supplying state of the art technology for flawless patient care.

"We aim to change the behavior of patients, insurance companies, government policy, physicians, hospitals and health systems."

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