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April 15, 2014

**PDS Insurance Catalog Update**

The billing department has updated and cleaned up the insurance catalog for all PDS clients. The insurances that have been in use by the offices over the past year have a 'UM' next to them; all other insurances have been placed in the obsolete category. Insurances that are obsolete are those that your providers are not credentialed with; we encourage these patients pay 'self pay' fees as their insurances will most likely not pay for services. All workers compensation and liability insurances have NOT been placed in the obsolete category, unless your provider is not certified to see workers comp/liability patients.

Please be sure to choose a valid 'UM' insurance when adding insurances for new patients and updating existing patients that have incurred changes. It is very important to scan insurance cards into PowerChart, as the billing department can refer to the cards for phone numbers and insurance addresses. It is important to note that many major insurance companies share a similar Payer ID regardless of the physical address, examples are United Health Care, Aetna, and Cigna; thus we will not need the physical address when sending claims electronically. In the case that a claim needs to be submitted on paper we should have no trouble locating the address if the ID has been scanned into PowerChart.

The screen shot below displays how your 'Active' insurances should look. Please do not hesitate to contact us at United Medical for any questions or concerns regarding this matter.

\*In the event that you may need insurances added that do NOT appear on the Active list, please continue to submit IT requests on QuickBase. We will review the request and add insurances accordingly.

**About United Medical, LLC**  
 Founded in November 2005 by Kemal Erkan, United Medical is a turnkey solution for the medical industry. Our mission is to raise the standards expected by today's physicians and practice groups; striving to increase the profitability for their practice while supplying state of the art technology for flawless patient care.

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