

Charging Medicaid Clients for Missed Scheduled Appointments

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Centers for Medicare and Medicaid Services (CMS) prohibits providers from billing Medicaid clients who miss scheduled appointments. This policy is premised on the fact that a missed appointment is not a distinct reimbursable Medicaid service, but a part of the provider's overall costs of doing business. The Medicaid rate covers the cost of doing business, and providers may not impose separate charges on Medicaid clients.

Workers' Compensation Will Decertify Physicians Who Have Not Completed Education

Health care professionals certified in the workers' compensation Health Care Payment System (HCPS) must complete the state-approved, on-line continuing education course prior to their two year anniversary as a certified provider. **In mid- August, the Office of Workers' Compensation plans to begin decertifying physicians and other health care professionals who were originally certified through May 31, 2008, and who have not completed the continuing education course.** Physicians who are decertified will not be eligible to submit Workers Compensation claims and will have to re-apply and complete the course in order to re-join the HCPS.

If you believe you completed the course, please confirm your listing on the certified provider list at: <http://www.delawareworks.com/industrialaffairs/provider.certification.shtml> to make sure the list contains a date in the "CME DATE" column.

If you believe you completed the course and do not find a date next to your name in the "CME DATE" column on the list, please call the OWC medical component office at 302-761-8180.

Source: Centers for Medicare and Medicaid Services (CMS)

